

# 2018

PERFORMANCE AND RESULTS

FY 2018 Results  
18 March 2019

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**tal anx.**  
Insurance. Investments.

## Both retail divisions and Reinsurance drive further operating improvement

Strong GWP growth of 5.5% y/y (curr.-adj. 8.7%) – primarily abroad

Both retail divisions and Reinsurance drive the 12.5% increase in EBIT

Group net income of EUR 703m (+4.8% y/y) – Group RoE at 8.0%

Industrial Lines above large-loss budget – “20/20/20” initiative ahead of plan

Dividend proposal of EUR 1.45 per share, the sixth consecutive dividend rise since IPO

Group net income Outlook for 2019 at EUR ~900m (~+28.0% y/y) significantly above 2018

# Agenda

- 1** Group Highlights
- 2 Segments
- 3 Investments / Capital
- 4 Outlook
- 5 Appendix
  - Mid-term Target Matrix
  - Additional Information FY 2018
  - Risk Management

# 1 FY 2018 results – Target achievement

	<u>Outlook</u>		<u>Achievement</u>
Curr.-adj. GWP growth	> 5%	▶	<b>8.7%</b>
Return on Investment	≥ 3%	▶	<b>3.3%</b>
Return on Equity	~ 8%	▶	<b>8.0%</b>
Group net income	~ EUR 700m	▶	<b>EUR 703m</b>
Pay-out ratio	35 - 45%	▶	<b>52.2%</b>
DPS	min. EUR 1.40	▶	<b>EUR 1.45</b>

Note: In May 2018, the GWP growth target was increased from >2% to >5%. In October 2018, the Outlook for Group net income was adjusted from ~EUR 850m to ~EUR 700m, the RoE target from ~9.0% to ~8.0%. Talanx's minimum target for return on equity for 2018 stood at 7.9% (5-year average of 10-year Bunds + 750 bps)

## 1

## FY 2018 results – Key financials

### Continuous focus on profitable growth

EURm	FY 2018	FY 2017	Delta	Comments
<b>Gross written premium (GWP)</b>	<b>34,885</b>	<b>33,060</b>	<b>+6%</b>	▶ Strong growth momentum continues. GWP +9% curr.-adj.
Net premium earned	29,574	27,418	+8%	
Net underwriting result	(1,647)	(2,546)	+35%	▶ Significantly lower NatCat losses compared to 2017 (“HIM”)
t/o P/C	285	(81)	n/a	
t/o Life	(1,932)	(2,465)	+22%	
Net investment income	3,767	4,478	(16%)	▶ Extraordinary investment result down due to lower ZZR contribution and less equity disposal gains in Reinsurance
Other income / expenses	(88)	(127)	+31%	▶ Both retail divisions and Reinsurance drive further operating improvement – outweighing EBIT decline in Industrial Lines
<b>Operating result (EBIT)</b>	<b>2,032</b>	<b>1,805</b>	<b>+13%</b>	
Financing interests	(170)	(149)	(14%)	▶ Impacted by higher tax rate and interest expenses
Taxes on income	(503)	(387)	(30%)	
Net income before minorities	1,359	1,269	+7%	
Non-controlling interests	(656)	(598)	(10%)	
<b>Net income after minorities</b>	<b>703</b>	<b>671</b>	<b>+5%</b>	
Combined ratio	98.2%	100.4%	(2.2%)pts	▶ Higher tax rate, mainly from US “BEAT” tax reform, and from the previous year’s tax-free benefits on the equity disposal gains in Reinsurance
Tax ratio	27.0%	23.4%	+3.6%pts	
Return on equity	8.0%	7.5%	+0.5%pts	
Return on investment	3.3%	4.0%	(0.7%)pts	

## 1

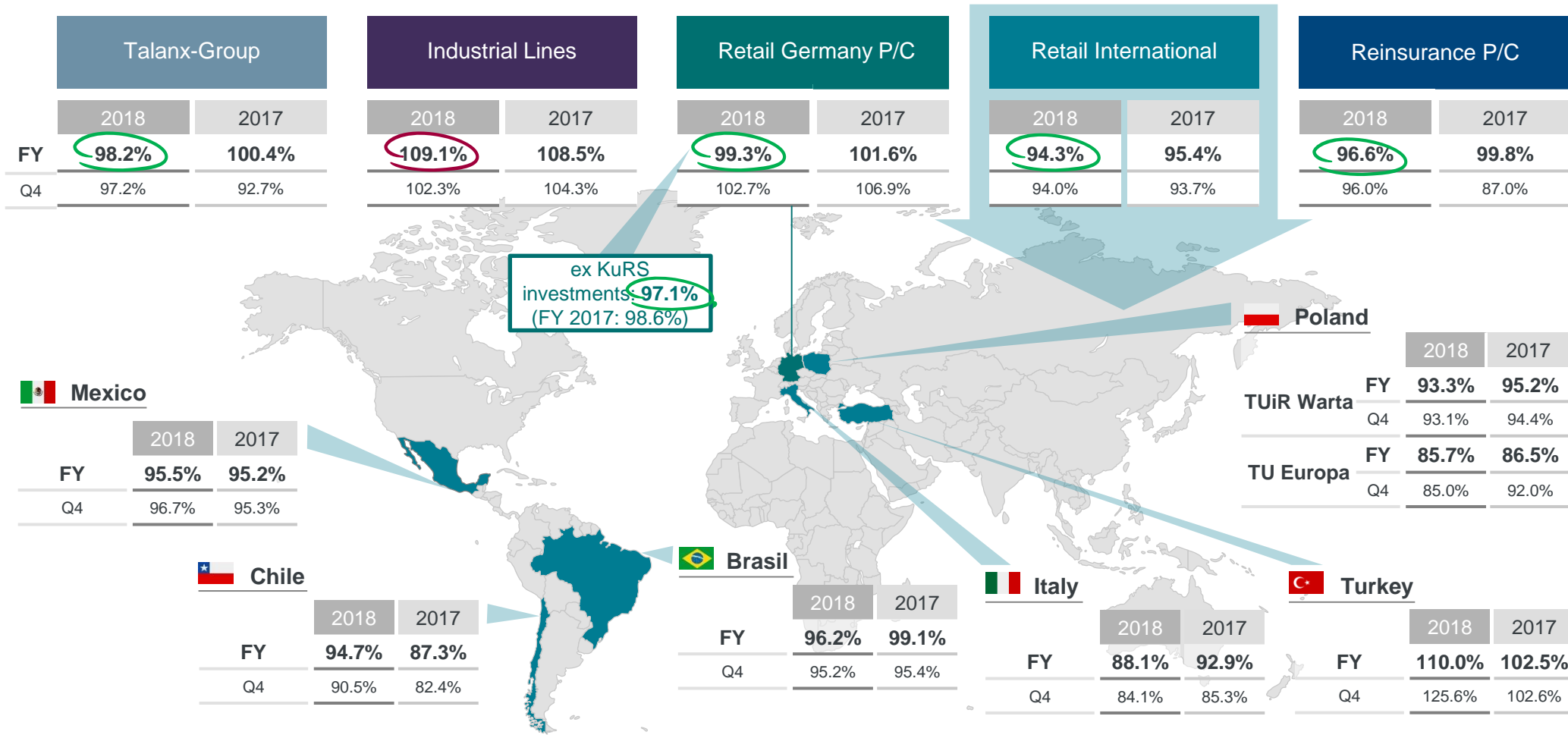
# Large losses in FY 2018 – In sum well below last year despite the burden from Fire/Property

Net losses Talanx Group in EURm, FY 2018 (FY 2017)	Industrial Lines	Retail Germany	Retail International	Σ Primary Insurance	+	Reinsurance	=	Talanx Group
Typhoon <i>Jebi</i> , Japan	6.8			6.8		134.7		141.5
Wildfire <i>Camp</i> , California						129.5		129.5
Heavy rain & dam, Columbia	38.8			38.8		48.4		87.2
Wildfire <i>Woolsey</i> , California						63.8		63.8
Hurricane <i>Florence</i> , USA	18.1			18.1		37.4		55.4
Winter Storm <i>Friederike</i>	13.8	11.9	0.1	30.3		24.3		54.6
Hurricane <i>Michael</i> , USA	1.3			1.3		46.3		47.6
Typhoon <i>Trami</i>	0.3			0.3		26.9		27.2
Other NatCat	16.4		0.9	17.3		97.9		115.1
<b>Sum NatCat</b>	<b>95.5 (231.8)</b>	<b>11.9 (8.4)</b>	<b>0.9 (3.4)</b>	<b>112.8 (243.7)</b>		<b>609.1 (988.2)</b>		<b>722.0 (1,231.9)</b>
Fire/Property	280.8			280.8		90.5		371.4
Credit						102.5		102.5
Other						47.6		47.6
<b>Sum other large losses</b>	<b>280.8 (248.7)</b>	<b>0.0 (0.0)</b>	<b>0.0 (0.0)</b>	<b>280.8 (248.7)</b>		<b>240.7 (139.1)</b>		<b>521.5 (387.8)</b>
<b>Total large losses</b>	<b>376.4 (480.5)</b>	<b>11.9 (8.4)</b>	<b>0.9 (3.4)</b>	<b>393.7 (492.4)</b>		<b>849.8 (1,127.3)</b>		<b>1,243.5 (1,619.7)</b>
FY large loss budget	260.0	24.0	8.0	300.0		825.0		1,125.0
Impact on CoR	14.3%pts (19.7%pts)	0.8%pts (0.6%pts)	0.0%pts (0.1%pts)	5.3%pts (7.0%pts)		7.9%pts (12.3%pts)		6.8%pts (10.0%pts)
Impact on CoR - large loss budget	9.9%pts (10.7%pts)	1.7%pts (1.4%pts)	0.2%pts (0.1%pts)	4.1%pts (4.2%pts)		7.6%pts (9.0%pts)		6.2%pts (6.9%pts)

Note: Definition "large loss": in excess of EUR 10m gross in either Primary Insurance or Reinsurance. "Other NatCat" includes 8 large losses with <EUR 25m net on Group level. 34 man-made losses, of which 23 in Fire/Property. Additional FY 2018 Primary Insurance large losses (net) in Corporate Operations: EUR 4.5m; since FY2016 reporting onwards, the table includes large losses from Industrial Liability line, booked in the respective FY

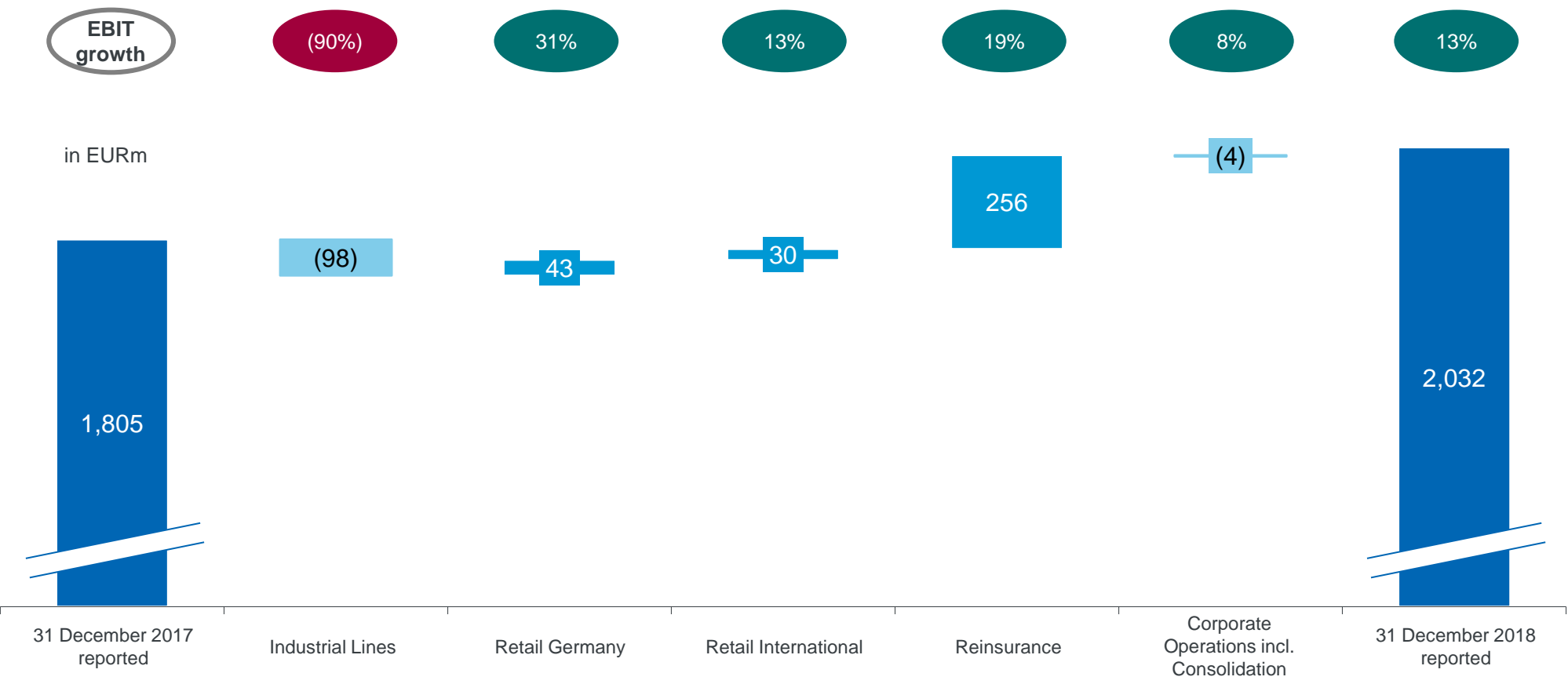
# 1

## Combined Ratios



Note: Turkey: FY 2018 EBIT of EUR 5m (FY 2017: EUR 5m)

# 1 FY 2018 – Group EBIT increase by 13% to above EUR 2bn



▶ Reinsurance and both retail divisions drive further operating improvement



## 1

## Q4 2018 results – Key financials

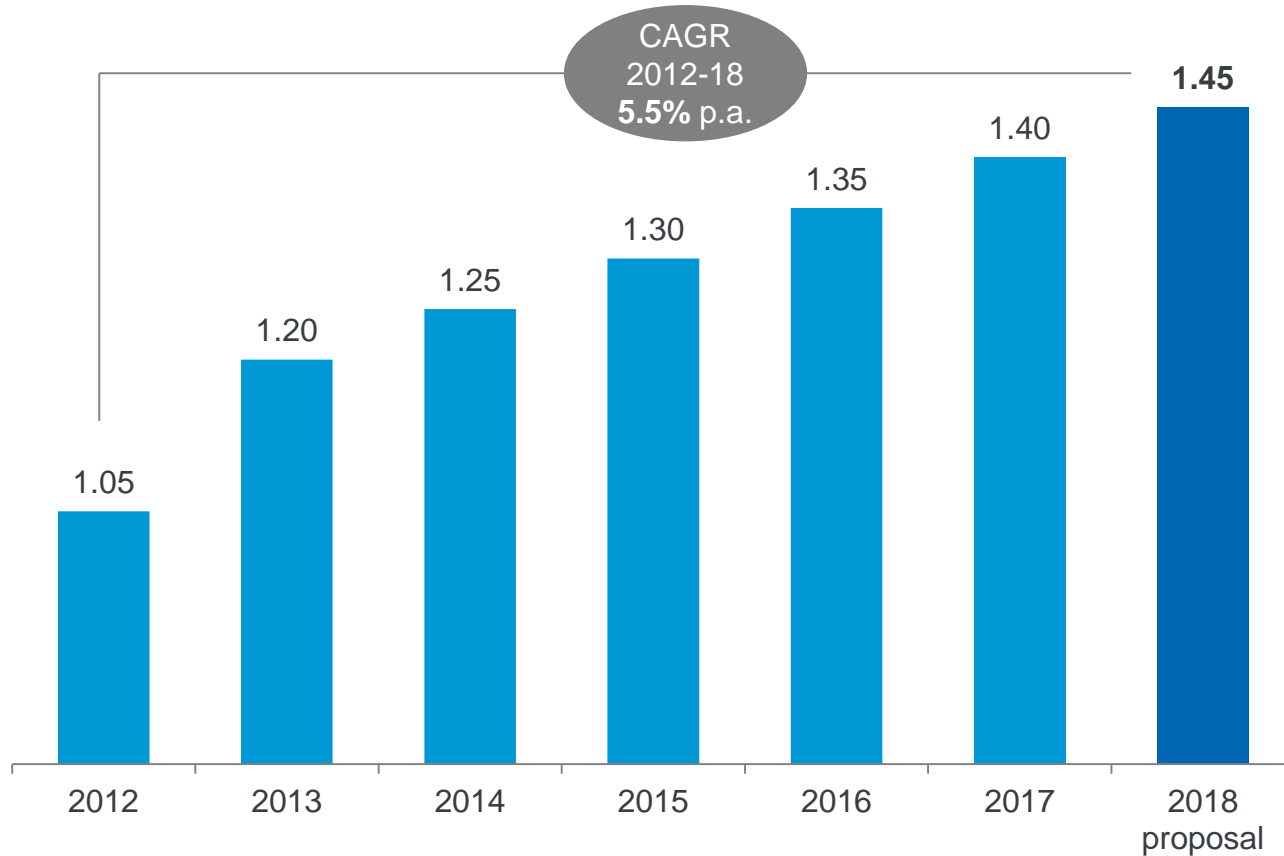
### Steady underlying business development

EURm	Q4 2018	Q4 2017	Delta	Comments
<b>Gross written premium (GWP)</b>	<b>7,794</b>	<b>7,821</b>	<b>0%</b>	
Net premium earned	7,733	7,133	+8%	▶ Continuous underlying growth momentum
Net underwriting result	(223)	(424)	+47%	
t/o P/C	123	305	(60%)	
t/o Life	(346)	(729)	+53%	
Net investment income	866	1,168	(26%)	▶ Lower realisation of capital gains mainly in Retail Germany (lower ZZR contribution)
Other income / expenses	(82)	(40)	(>100%)	
<b>Operating result (EBIT)</b>	<b>562</b>	<b>703</b>	<b>(20%)</b>	▶ Base effect from exceptionally high run-off results in Q4 2017 in P/C Reinsurance (CoR: 96.0% vs. 87.0%) and selective redundancy improvements
Financing interests	(41)	(38)	(11%)	
Taxes on income	(103)	(197)	+48%	
Net income before minorities	417	468	(11%)	
Non-controlling interests	(202)	(240)	+16%	
<b>Net income after minorities</b>	<b>215</b>	<b>228</b>	<b>(6%)</b>	
Combined ratio	97.2%	92.7%	+4.5%pts	
Tax ratio	19.8%	29.6%	(9.8)%pts	▶ Low tax ratio in Reinsurance and the previous year's depreciation of DTA in Corporate Operations
Return on equity	9.9%	10.4%	(0.5)%pts	
Return on investment	3.0%	4.2%	(1.2)%pts	

# 1

## Dividend proposal of EUR 1.45 – sixth consecutive dividend rise since IPO

### Dividend per share (EUR)



### Dividend yield



Note: 2018 dividend proposal implies a pay-out ratio of 52.5% of IFRS earnings. Dividend yield based on average annual share price

# Agenda

1

Group Highlights

2

Segments

3

Investments / Capital

4

Outlook

5

Appendix

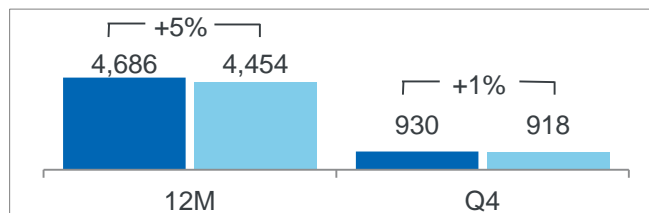
Mid-term Target Matrix

Additional Information FY 2018

Risk Management

## 2 Segments – Industrial Lines

### GWP

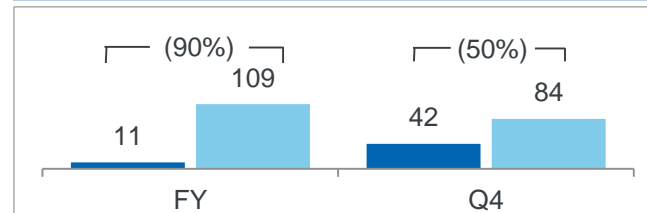


### Retention rate in %

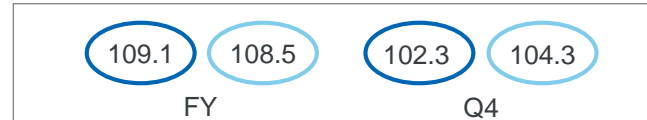


- FY 2018 GWP up by 5.2% (currency-adj.: +7.1%)
- Growth largely driven by Liability and Transport lines
- Increase in retention rate also resulting from lower reinstatement premiums when compared to the previous year

### Operating result (EBIT)

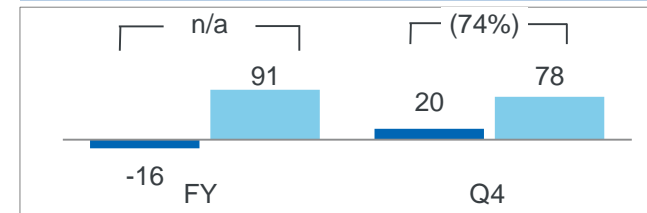


### Combined ratio in %



- FY 2018 combined ratio burdened by large losses mainly from Property/Fire as well as from higher frequency claims. Positive run-off result of EUR 129m after FY 2018 (FY 2017: EUR 255m)
- Cost ratio improved by 1.0%pt y/y to 21.8%, reinforcing the cost leadership
- Investment result down due to pressure on yields
- Non-systematic negative currency result of EUR -24m (EUR +34m)

### Net income



### RoE in %



- Tax payment includes negative one-off tax effect (single-digit million euro amount) from the US “BEAT” tax reform mainly in Q1 2018
- “20/20/20” initiative is ahead of initial plan, targeted to bring the divisional CoR to ~100% in 2019. As of 1 March 2019, 87% of minimum target locked in

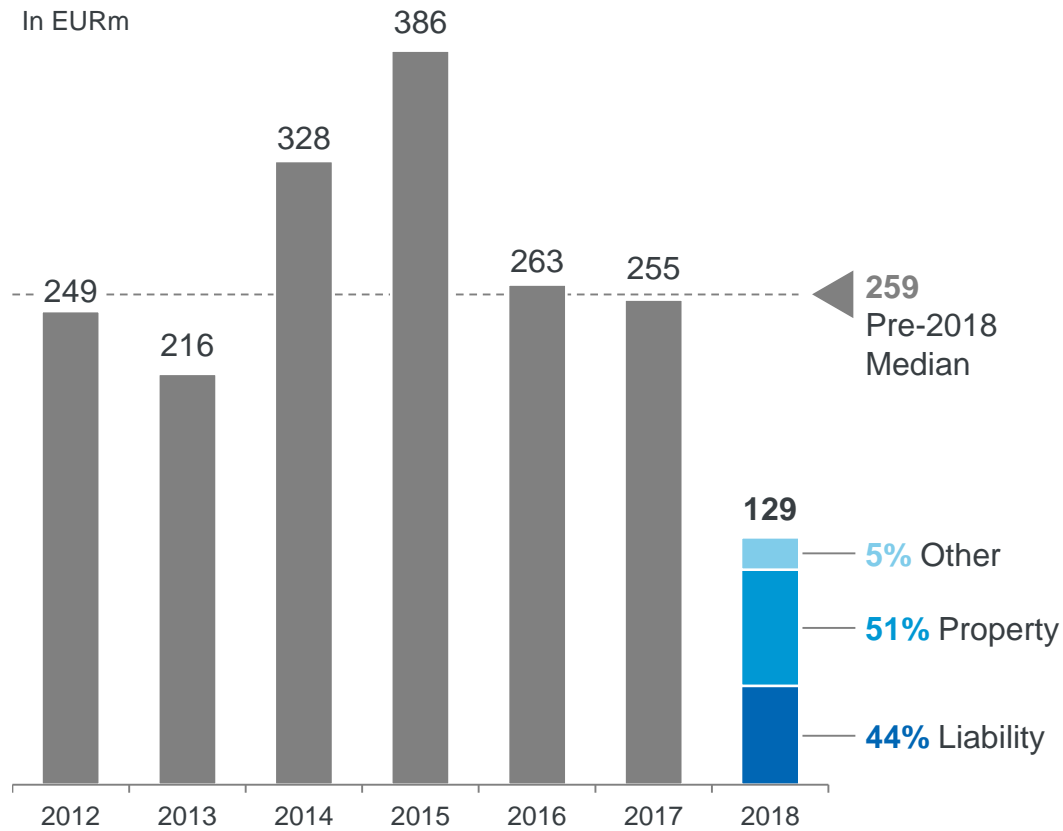
EURm, IFRS ■ 2018 ■ 2017

**▶ Dissatisfying combined ratio burdened by large losses and by higher frequency claims in Property business**

# 2

## Industrial Lines - Run-off results lower, but markedly positive

### Historical run-off results



Liability and Property Lines remain the key drivers for run-off results

2018 drivers: less positive special items, the long lasting soft market, selective redundancy improvements

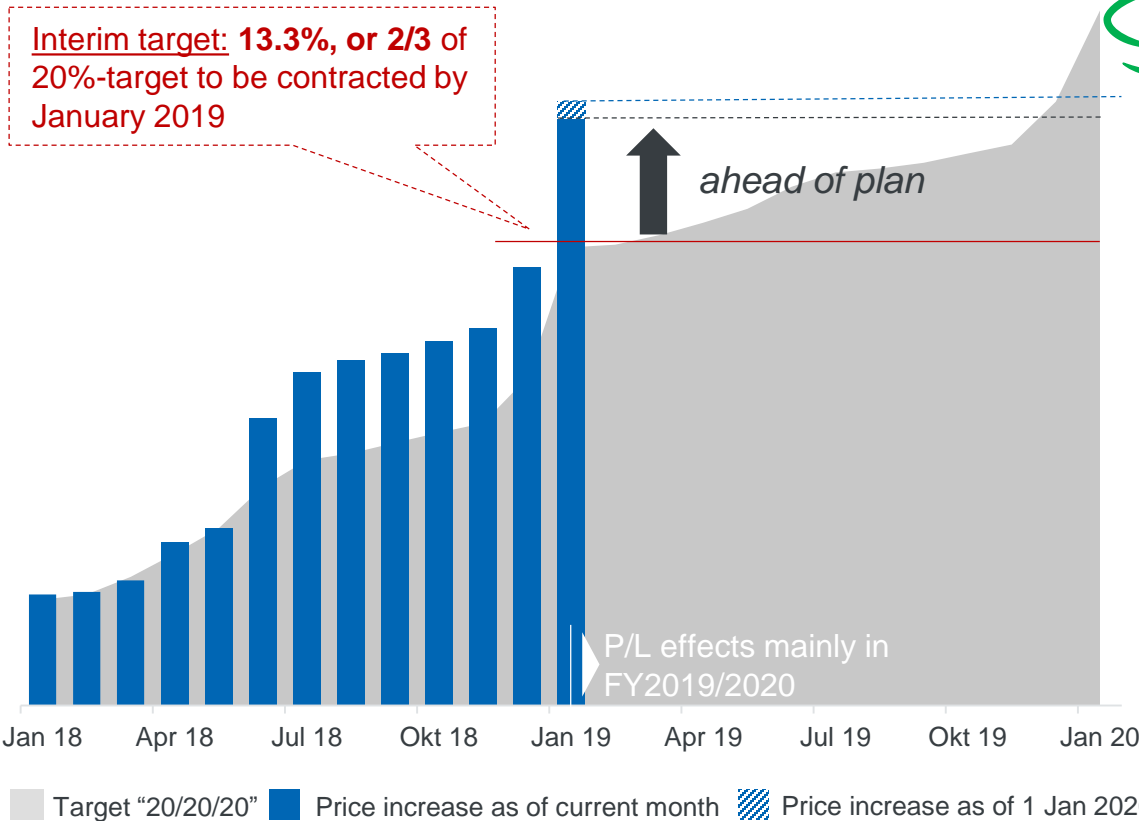
Expectation for upcoming years: above 2018 and below the pre-2018 median

# 2

## “20/20/20” initiative ahead of plan – Close to 90% of minimum target locked in

### “20/20/20” initiative update

Price increase: contracted vs target as of 1 March 2019



20% price increase by 2020

Achievement: 17.5%, or 87% of 20%-target

16.8%

13.3%

87% of minimum target locked in (17.5%pts. of 20%)

Main P/L effects as of 2019

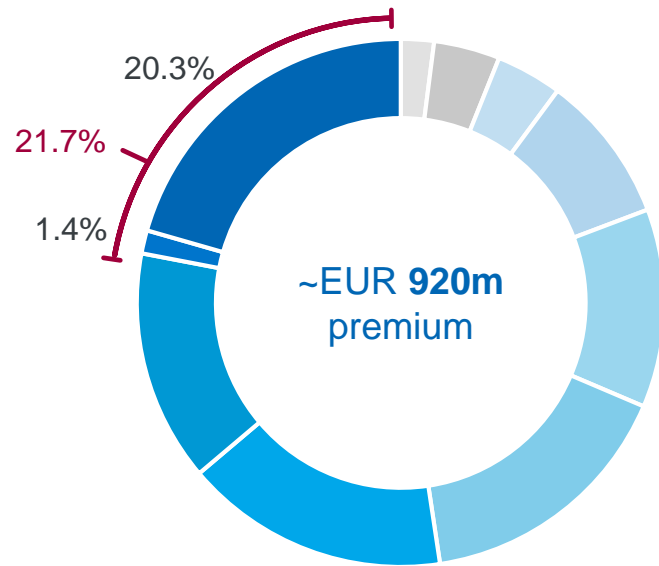
Premium base so far broadly stable: ~ EUR -85m, or ~ -9% (net effect)

Note: 20% price increase in 2020 derives from 15% premium increase + 5% premium-equivalent measures. Refers to renewed business only

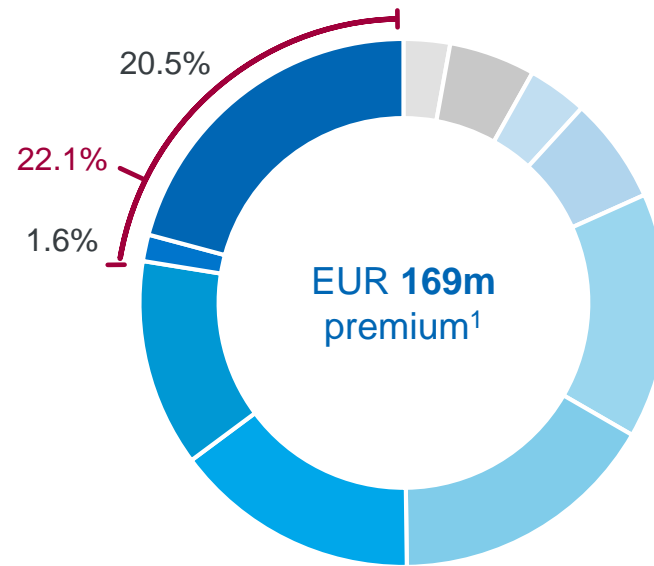
# 2

## “20/20/20” initiative - Risk classes point towards at least stable risk profile

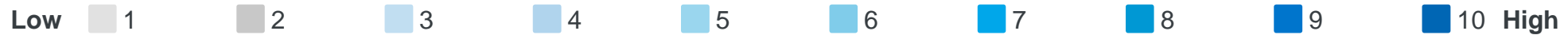
Portfolio prior to restructuring



Dropped business

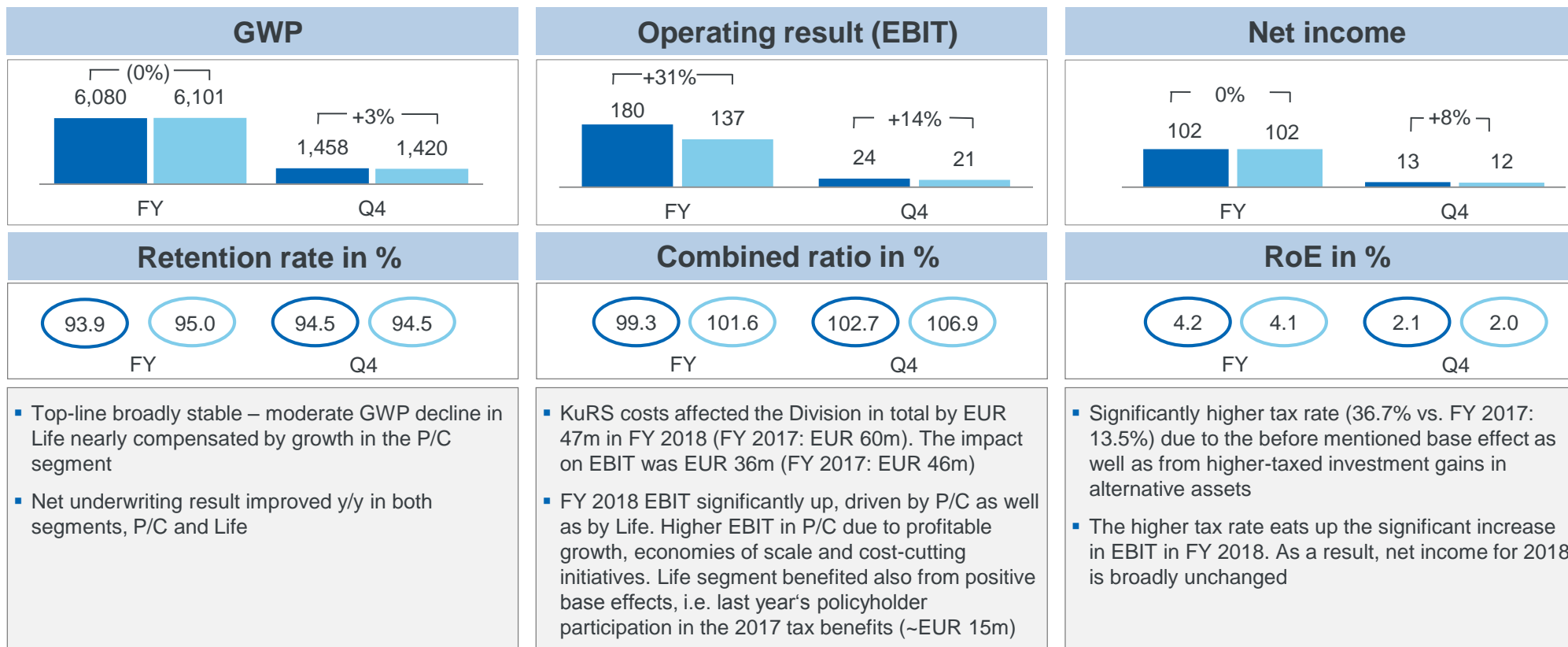


**Risk classes**



Note: Premium defined as GWP excluding fronting and internal cessions, all numbers as of 1 March 2019. Dropped business since June 2018, internal start of 20/20/20 initiative: EUR 104m out of EUR 169m

## 2 Segments – Retail Germany Division



EURm, IFRS ■ 2018 ■ 2017

**FY 2018 EBIT significantly up, both in P/C as well as in Life – KuRS drives profitability improvements**

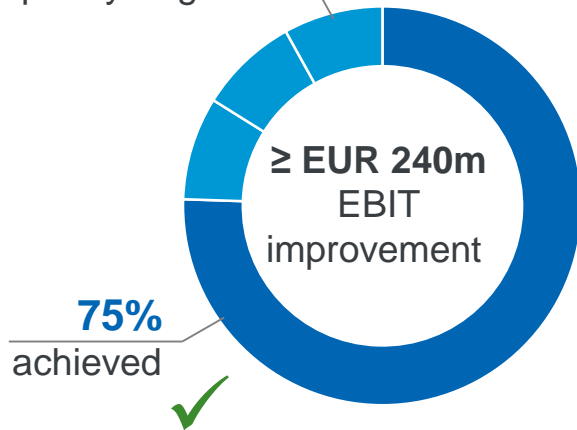


# 2

## Retail Germany Division – Continuous progress on KuRS

### EBIT target 2021

on average another  
**min. EUR 20m p.a.**  
implicitly targeted



### Further acceleration of digital transformation

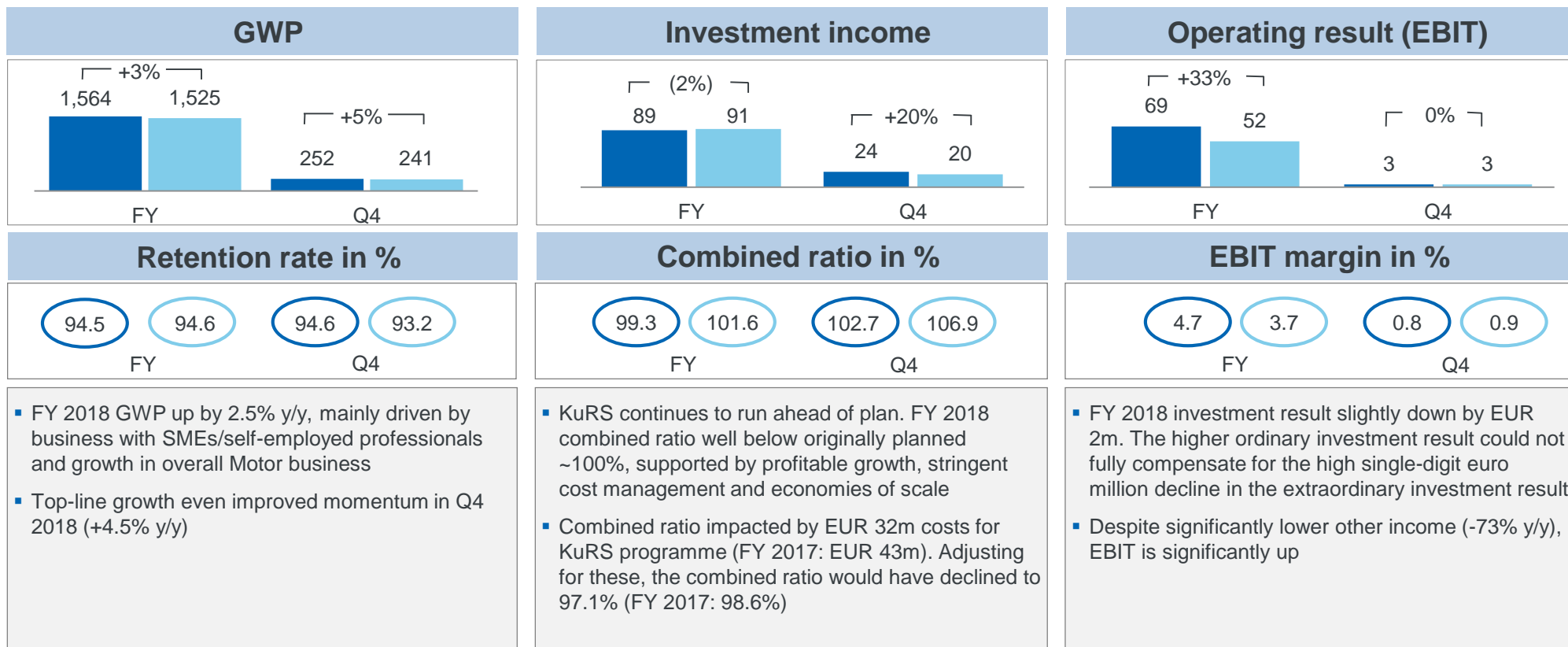
~75% of EBIT target achieved

On average another min. EUR 20m p.a. in EBIT improvement until 2021

Faster-than-planned progress allows to reinforce and to speed up digitalisation investments

Note: 72% of the 2021 EUR ~240m cost reduction target achieved. > EUR 190m cumulated cost reduction outperformance compared to initial KuRS plan. > EUR 90m cumulated outperformance on EBIT level.

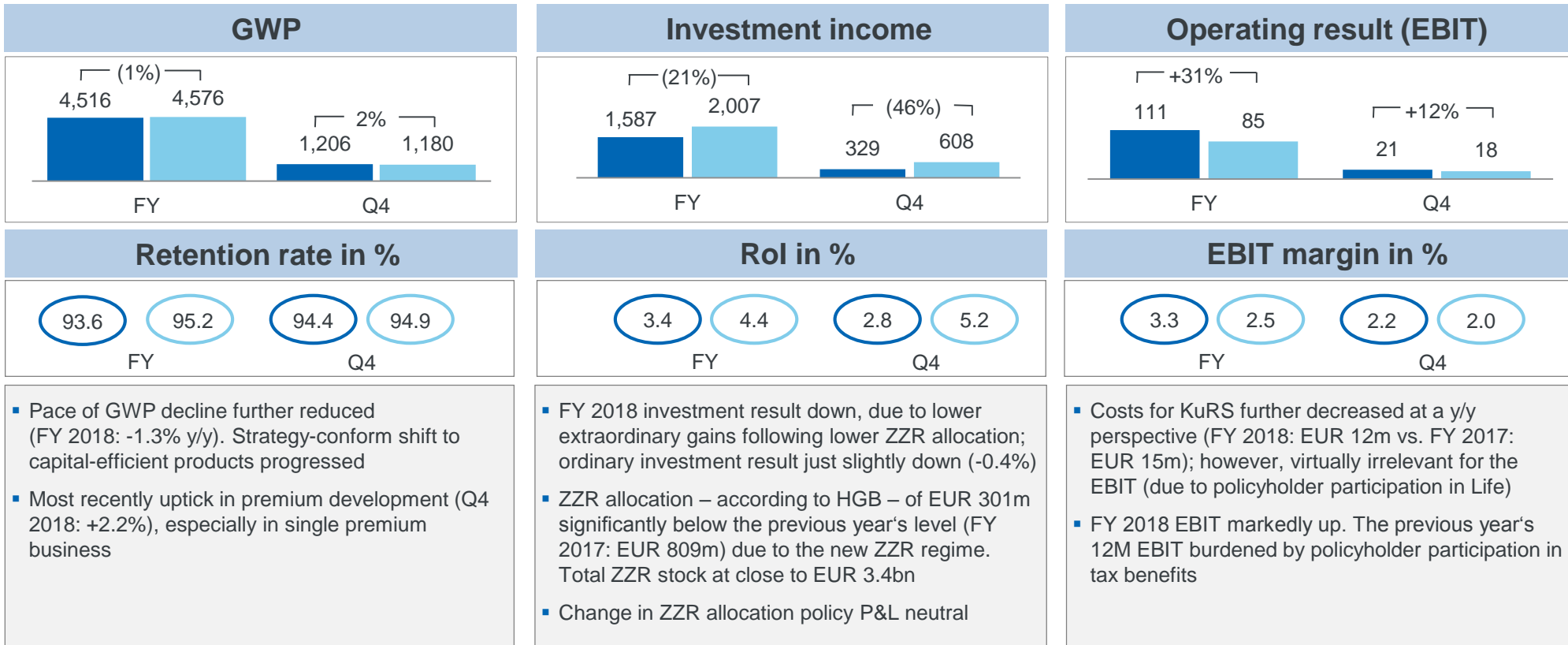
## 2 Segments – Retail Germany P/C



EURm, IFRS ■ 2018 ■ 2017

► Further improvement in combined ratio drives EBIT growth – KuRS ahead of plan

## 2 Segments – Retail Germany Life



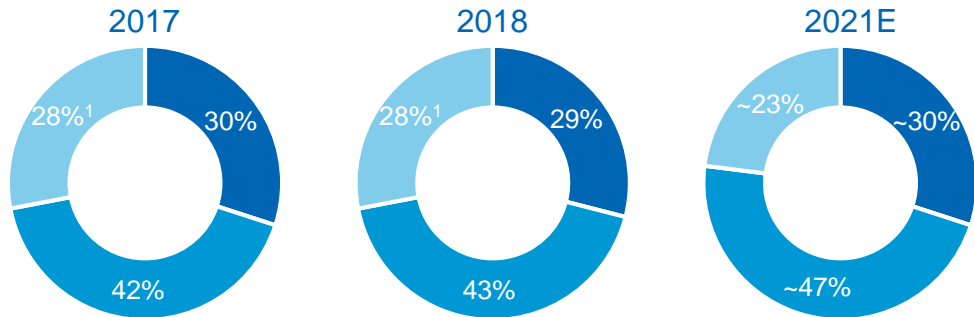
EURm, IFRS ■ 2018 ■ 2017

▶ Lower ZZR contribution in FY 2018 – EBIT significantly improved

# 2

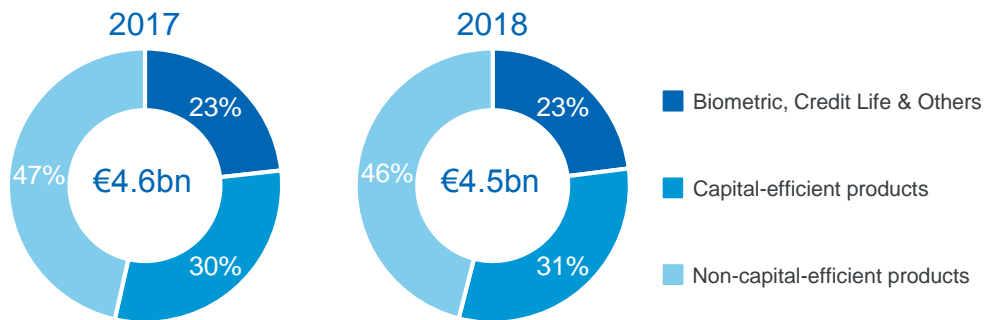
## Segments – Retail Germany Life portfolio overview

### New business premium by product



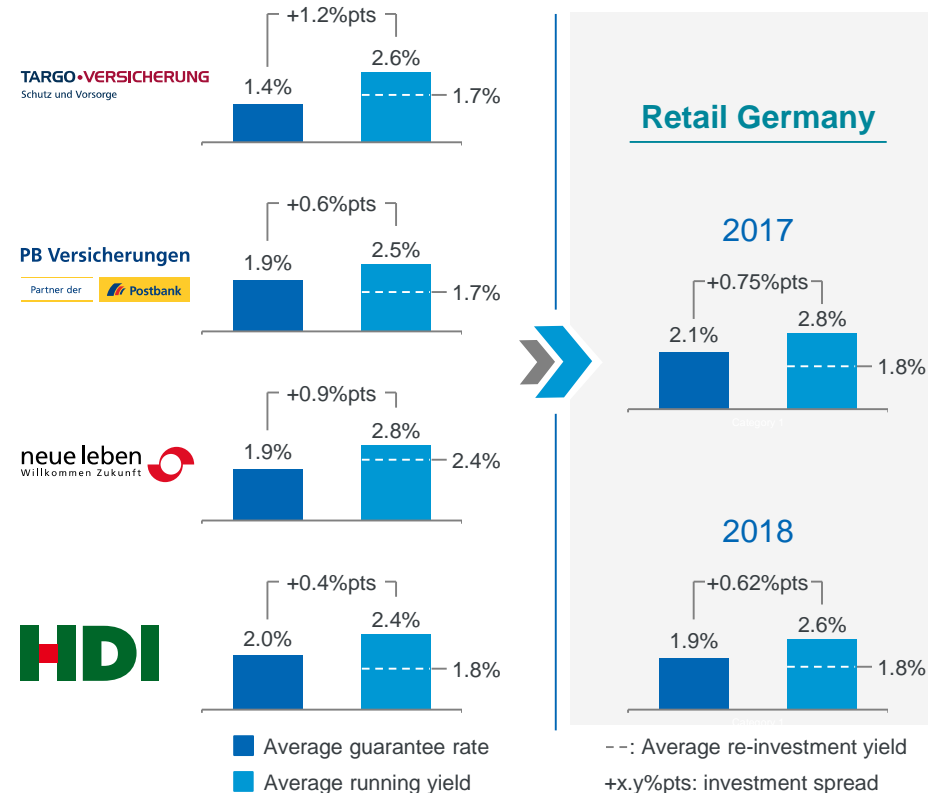
■ Biometric, Credit Life & Others ■ Capital-efficient products ■ Non-capital-efficient products  
 Note: Dynamics in existing contracts impact new business premium split in favour of traditional Life products

### Split of in-force-business by business line (GWP)



### Business in force 2018

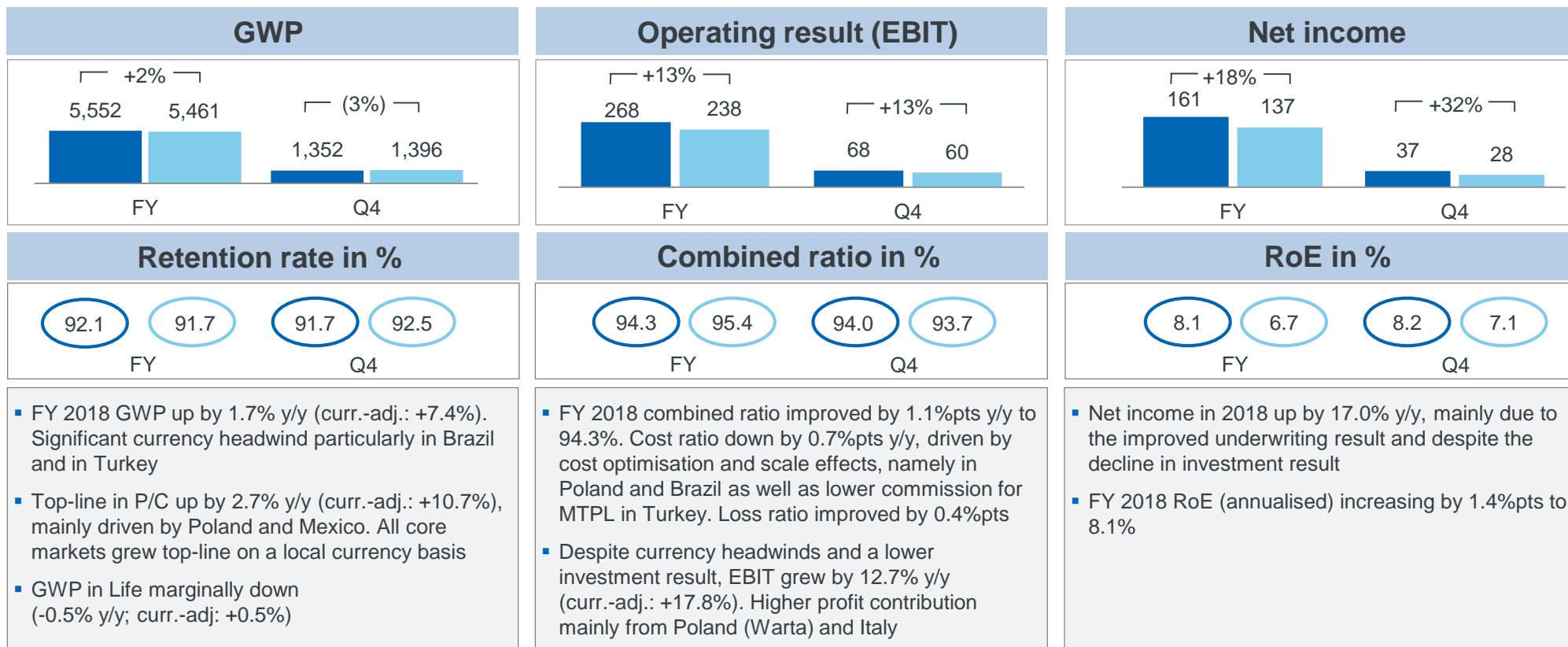
According to German GAAP



**Investment spreads in Retail Germany Life remain clearly positive for all our carriers**

<sup>1</sup> Split 2018 (2017): ~11%pts (~11%pts) profitable new business, ~6%pts (~5%pts) 'unwanted' classic business, ~11%pts (~13%pts) effects from dynamics

## 2 Segments – Retail International



EURm, IFRS ■ 2018 ■ 2017

▶ EBIT and net income significantly up, mirroring the further improvement in combined ratio

# 2

## Segments – Retail International core markets overview

Market share 9M  
2018 (FY 2017)

<b>Brazil</b>		Motor: <b>8.6%</b> (8.5%) P/C: <b>4.6%</b> (4.6%)
▪ GWP growth (local currency)	<b>7.9%</b>	
▪ Combined Ratio	<b>96.2%</b>	-2.9%pts
▪ EBIT (EUR)	<b>38.2m</b>	+2.9%

<b>Mexico</b>		Motor: <b>7.1%</b> (5.8%) P/C: <b>3.1%</b> (2.4%)
▪ GWP growth (local currency)	<b>26.2%</b>	
▪ Combined Ratio	<b>95.5%</b>	+0.3%pts
▪ EBIT (EUR)	<b>11.8m</b>	+15.4%

<b>Chile<sup>1</sup></b>		Motor: <b>18.5%</b> (18.1%) P/C: <b>10.3%</b> (10.2%)
▪ GWP growth (local currency)	<b>3.3%</b>	
▪ Combined Ratio	<b>94.7%</b>	+6.0%pts
▪ EBIT (EUR)	<b>0.7m</b>	-96.4%

<b>Poland</b>		Motor <sup>2</sup> : <b>16.7%</b> (16.9%) P/C <sup>2</sup> : <b>14.0%</b> (13.5%)
▪ GWP growth (local currency)	<b>0.5%</b>	
– thereof Life		-17.5%
– thereof Non-Life		+6.8%
▪ Combined Ratio <sup>2</sup>	<b>93.3%</b>	-1.9%pts
▪ EBIT (EUR)	<b>152m</b>	+23.3%
– thereof Life	11m	+18.1%
– thereof Non-Life	141m	+23.8%

<b>Turkey</b>		Motor: <b>3.8%</b> (3.2%) P/C: <b>3.2%</b> (2.8%)
▪ GWP growth (local currency)	<b>33.0%</b>	
▪ Combined Ratio	<b>110.0%</b>	+7.5%pts
▪ EBIT (EUR)	<b>5.1m</b>	-0.9%

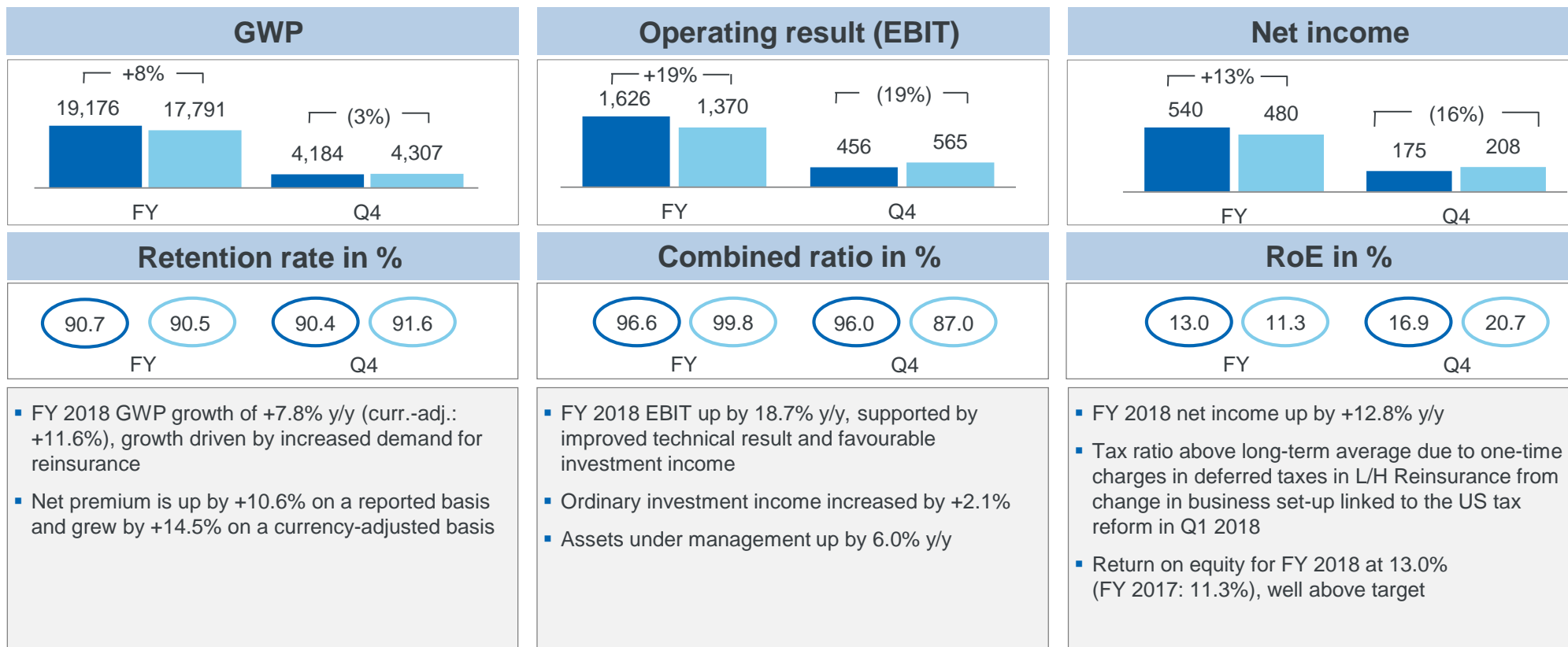
<sup>1</sup> Includes all entities of HDI Chile Group operating in the Chilean market

<sup>2</sup> Warta only

Note: Market shares based on regional supervisory authorities or insurance associations (Polish KNF, Turkish TSB, Brazilian Siscorp, Mexican AMIS, Chilean AACH); figures restated on the base of IAS 8

**▶ Our core markets in Retail International with profitable and growing businesses**

## 2 Segments – Reinsurance Division



EURm, IFRS ■ 2018 ■ 2017

▶ RoE well above target, despite impact from recaptures in L/H Reinsurance – 10<sup>th</sup> consecutive double-digit RoE

# Agenda

1

Group Highlights

2

Segments

3

Investments / Capital

4

Outlook

5

Appendix

Mid-term Target Matrix

Additional Information FY 2018

Risk Management




# 3 Net investment income

Net investment income Talanx Group			
EUR m, IFRS	FY 2018	FY 2017	Change
<b>Ordinary investment income</b>	<b>3,445</b>	<b>3,397</b>	<b>+1%</b>
thereof current investment income from interest	2,711	2,684	+1%
thereof profit/loss from shares in ass. companies	7	24	(71%)
Realised net gains/losses on investments	585	1,245	(53%)
Write-ups/write-downs on investments	(181)	(198)	+9%
Unrealised net gains/losses on investments	(12)	64	n/a
Investment expenses	(261)	(245)	(7%)
<b>Income from investments under own management</b>	<b>3,576</b>	<b>4,263</b>	<b>(16%)</b>
<b>Income from investment contracts</b>	<b>(1)</b>	<b>(4)</b>	<b>+75%</b>
<b>Interest income on funds withheld and contract deposits</b>	<b>192</b>	<b>219</b>	<b>(12%)</b>
<b>Total</b>	<b>3,767</b>	<b>4,478</b>	<b>(16%)</b>

## Comments

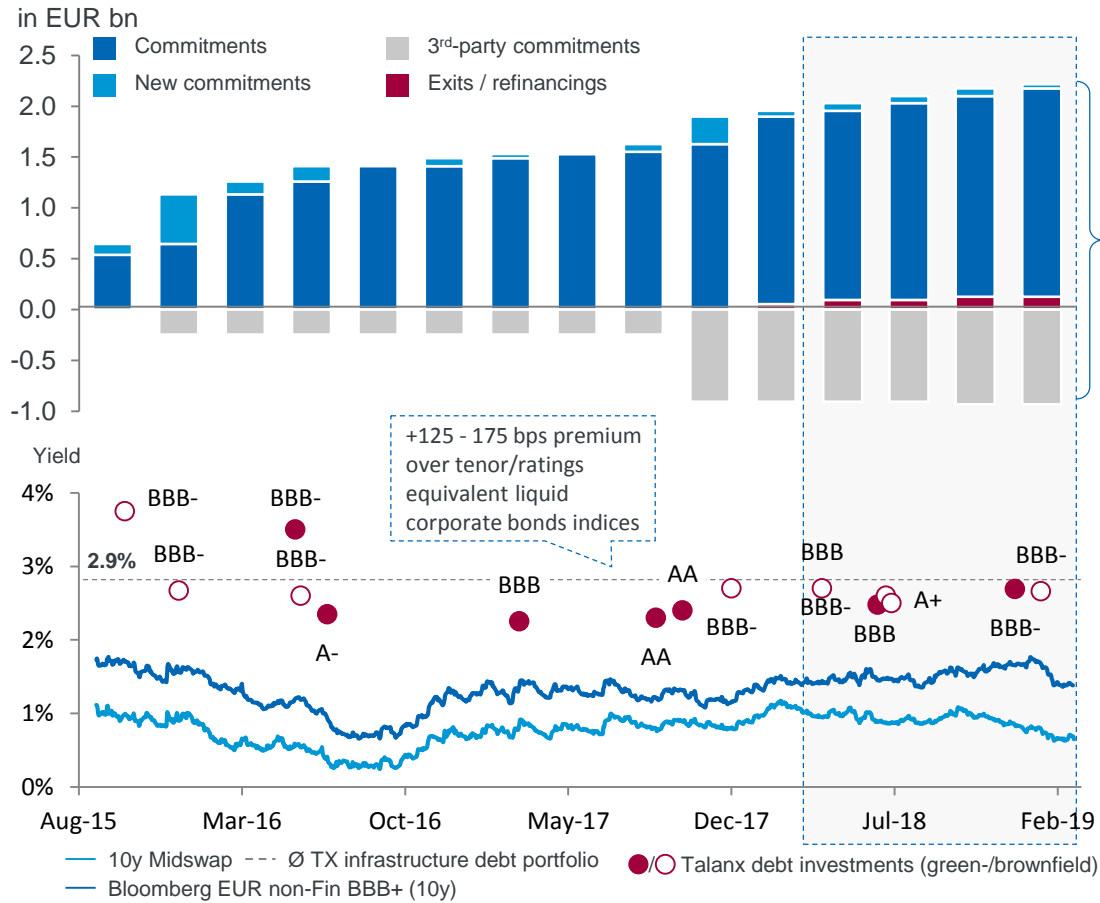
- Ordinary investment income slightly up. This is driven by higher investment result mainly from private equity
- Realised net investment gains down by EUR 660m y/y to EUR 585m in FY 2018, partly as a result of lower extraordinary gains in Retail Germany due to the new ZZR regime. There was also a significant base effect from previous year's equity disposal gains in Reinsurance (EUR 225m). FY 2018 ZZR allocation significantly lower at EUR 302m (FY 2017: 809m)
- FY 2018 RoI down to 3.3% (FY 2017: 4.0%), predominantly driven by markedly lower realised gains
- Primary Insurance will remain structurally burdened by the interest environment due to its higher share in euro investments and the higher portfolio duration. Explicitly no plans to deviate from our low-beta strategy

 No plan to deviate from our low-beta strategy

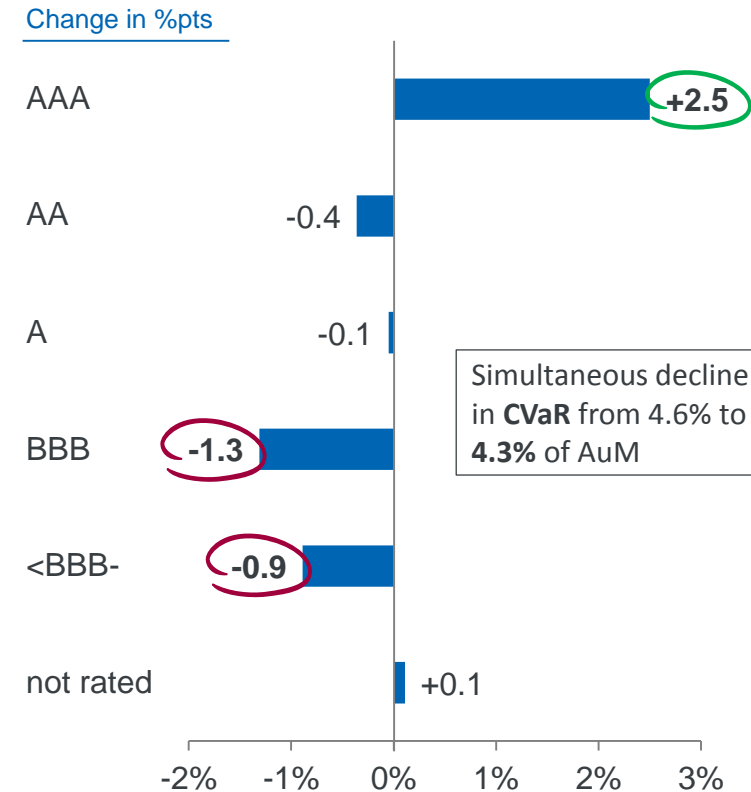
# 3

## Infrastructure Investments – Investing while improving the overall risk profile

### Building up our infrastructure portfolio....

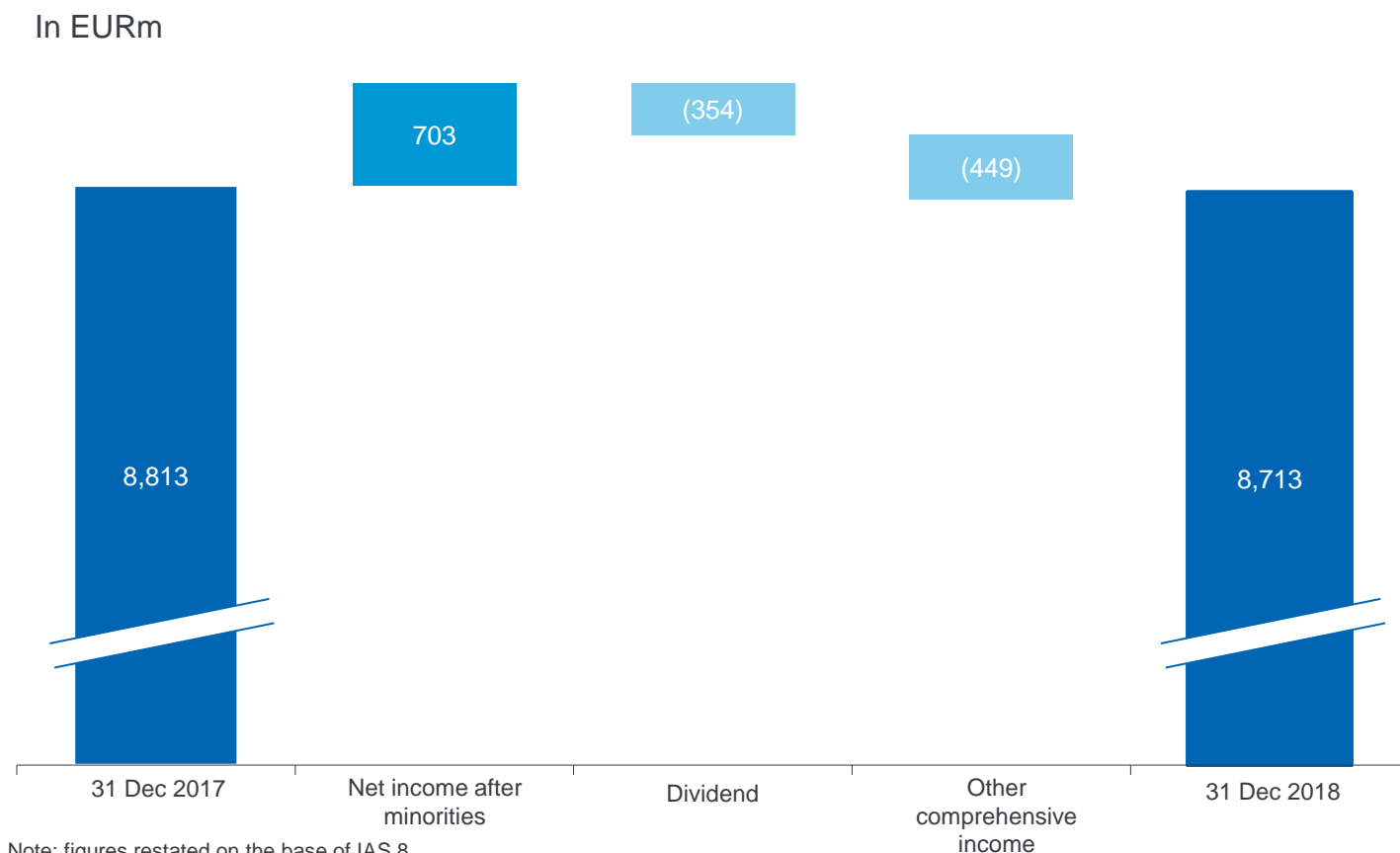


### ...while de-risking the investment portfolio



Note: Rating changes reflect fixed-income portfolio only. Changes FY 2018 vs. FY 2017

### 3 Equity and capitalisation – Contribution to change in equity



#### Comments

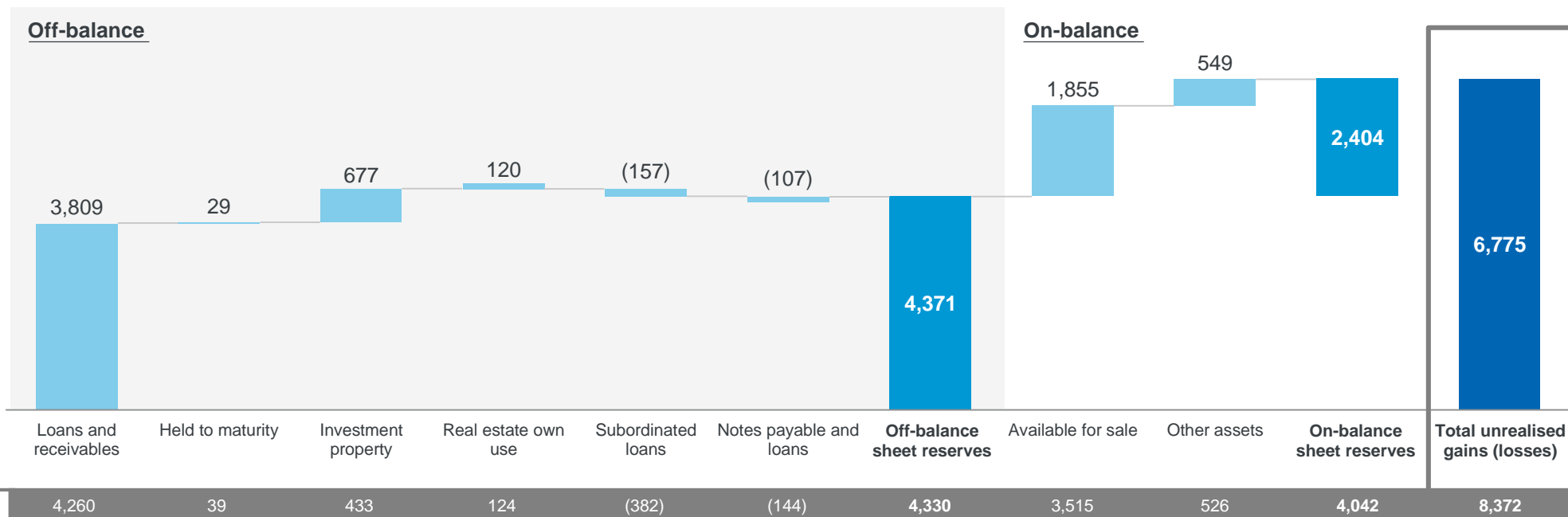
- At the end of FY 2018, shareholders' equity stood at EUR 8,713 EUR 173m above the level of 9M 2018 and EUR 100m below FY 2017
- The book value per share was EUR 34.47 (9M 2018: EUR 33.78), NAV (excl. goodwill) per share was EUR 30.28 (EUR 29.57)
- In sum, the decline in OCI – reflecting the interest-driven decline in bond values – and the dividend payout were somewhat higher than the Group net income

► Shareholders' equity moderately down primarily reflecting the lower OCI

# 3

## Equity and capitalisation – Unrealised gains of close to EUR 7bn

### Unrealised gains and losses (off- and on-balance sheet) as of 31 December 2018 (EURm)



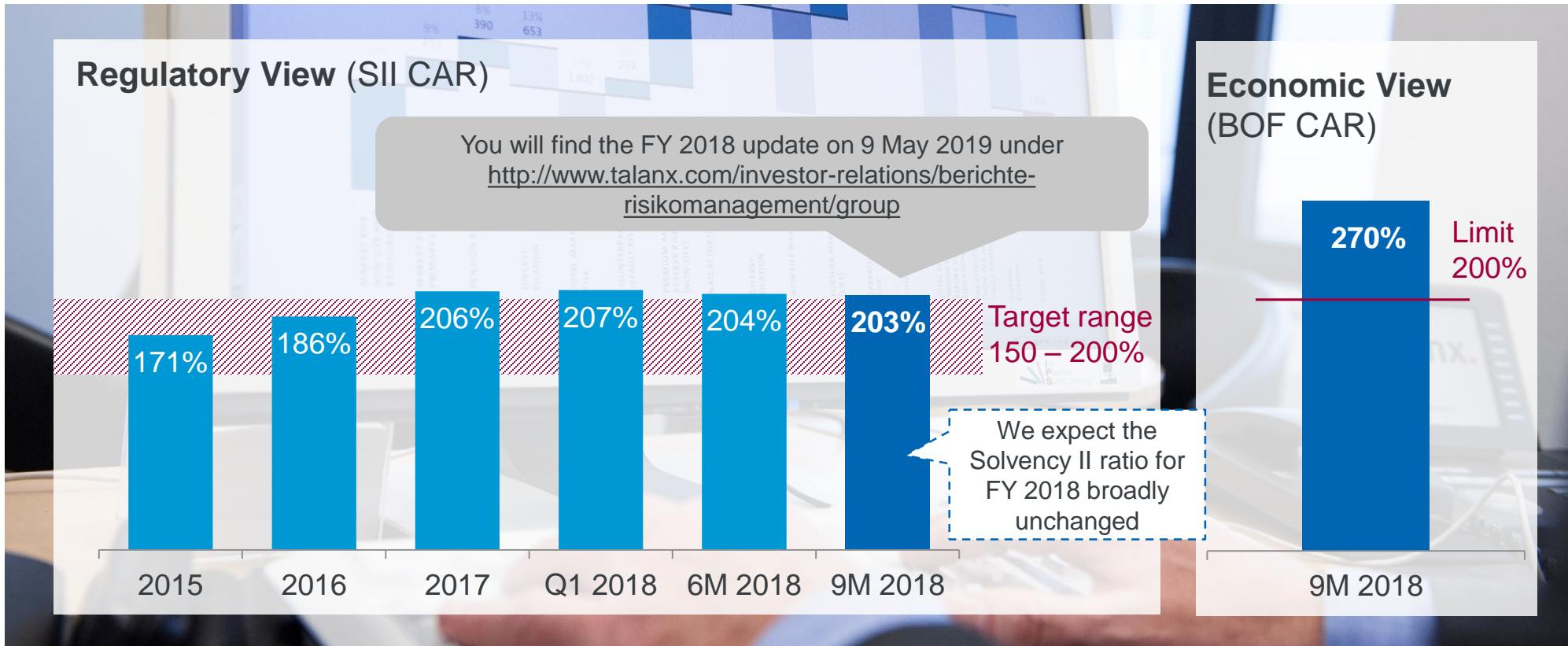
### Δ market value vs. book value

Note: Shareholder contribution estimated based on historical profit sharing pattern

**▶ Off-balance sheet reserves of ~ EUR 4.4bn – EUR 435m (EUR 1.72 per share) attributable to shareholders (net of policyholders, taxes & minorities)**

### 3 Risk management – Solvency II capital at very solid level

#### Development of Solvency II capitalisation



Note: Solvency II ratio relates to HDI Group as the regulated entity. The chart does not contain the effect of transitional measures. Solvency II ratio including transitional measures for 9M 2018 was 245% (FY 2017: 253%).

# Agenda

1

Group Highlights

2

Segments

3

Investments / Capital

4

Outlook

5

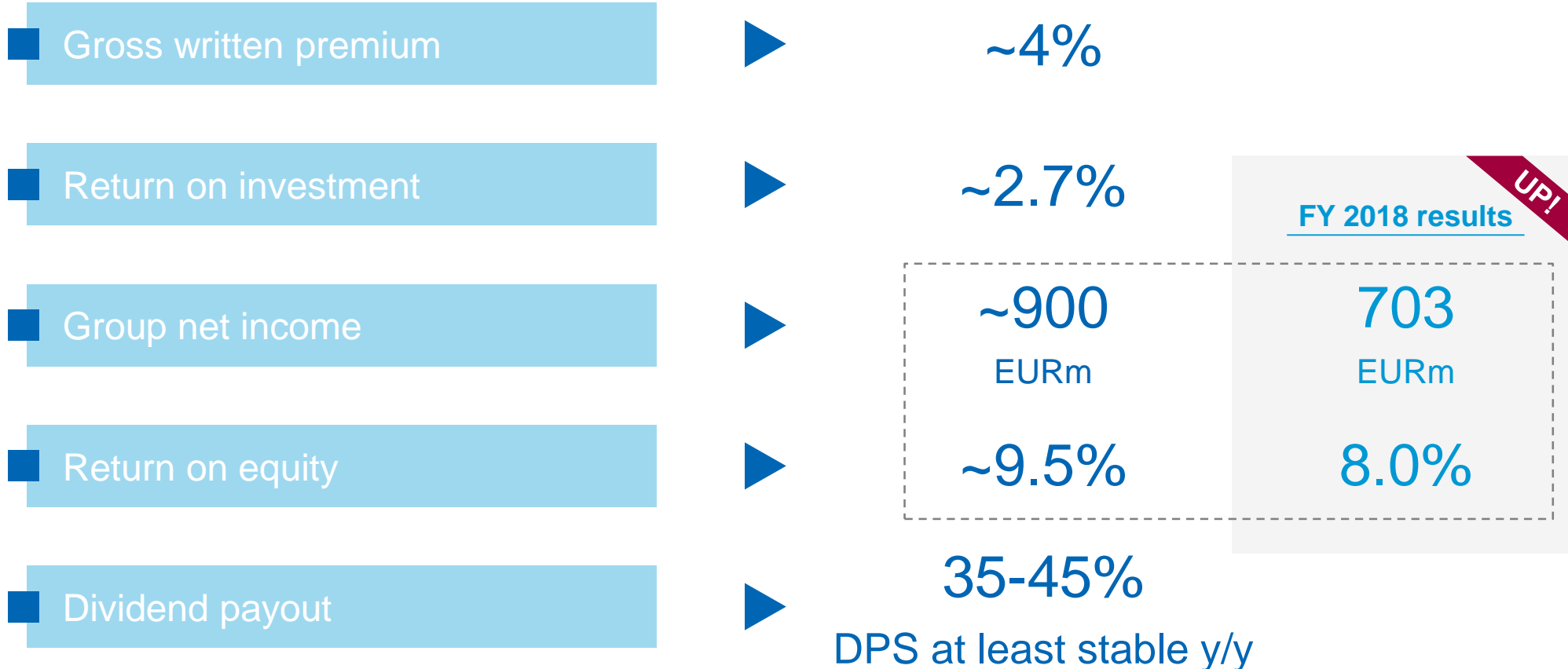
Appendix

Mid-term Target Matrix

Additional Information FY 2018

Risk Management

# 4 Outlook 2019 for Talanx Group



Note: The 2019 Outlook is based on a large loss budget of EUR 315m (2018: EUR 300m) in Primary Insurance, of which EUR 278m in Industrial Lines. The large loss budget in Reinsurance stands at EUR 875m (2018: EUR 825m). All targets are subject to no large losses exceeding the large loss budget, no turbulences on capital markets and no material currency fluctuations

# Agenda

1

Group Highlights

2

Segments

3

Investments / Capital

4

Outlook

5

Appendix

Mid-term Target Matrix




Additional Information FY 2018

Risk Management



# 5

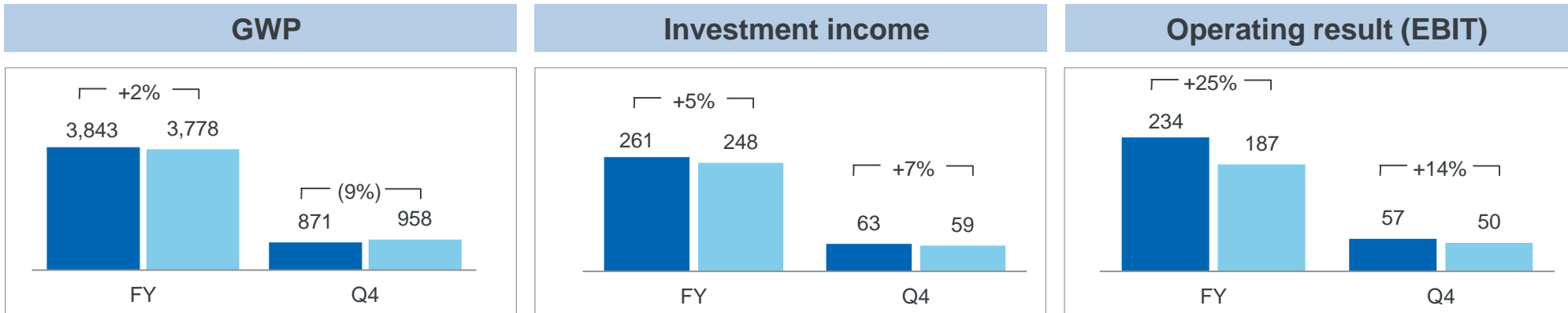
## Mid-term target matrix

Targets	<b>Return on equity</b>  High level of profitability <b>≥ 800bp</b> above risk-free rate	<b>EPS growth</b>  Profitable growth <b>≥ 5%</b> on average p.a.	<b>Dividend payout ratio</b>  Sustainable & attractive payout <b>35% - 45%</b> of IFRS earnings DPS at least stable y/y
	<b>Strong capitalisation</b> Solvency II target ratio 150 - 200%	<b>Market risk limitation (low beta)</b> Market risk ≤ 50% of Solvency Capital Requirement	<b>High level of diversification</b> targeted 2/3 of Primary Insurance premiums from outside Germany
	<b>Constraints</b>		

Note: Targets are relevant as of FY2019. EPS CAGR until 2022 (base level: original Group net income Outlook of -EUR 850m for 2018). The risk-free rate is defined as the 5-year rolling average of the 10-year German Bund yield. Targets are subject to large losses staying within their respective annual large-loss budgets as well as no major turmoil on currency and/or capital markets

# 5

## FY 2018 Additional Information – Retail International Europe: Key financials



EURm, IFRS ■ 2018 ■ 2017

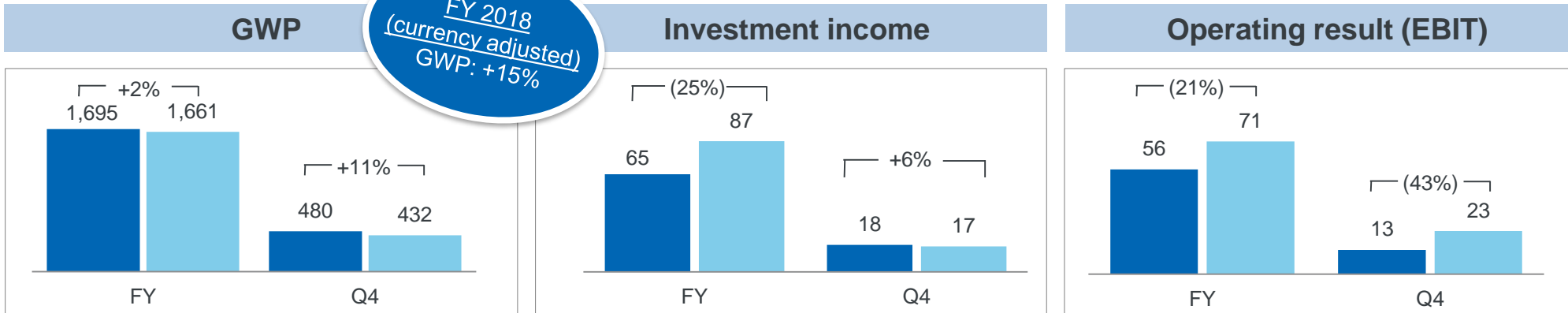


▶ **Top-line up by 2% – EBIT improvement driven by Poland and Italy**

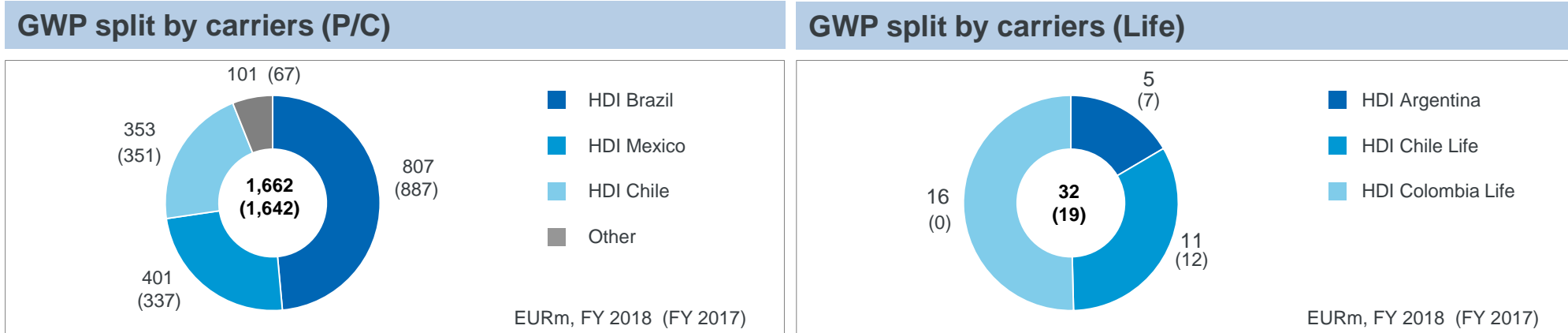
# 5

## FY 2018 Additional Information – Retail International LatAm: Key financials

**FY 2018**  
(currency adjusted)  
GWP: +15%



EURm, IFRS ■ 2018 ■ 2017



EURm, FY 2018 (FY 2017)

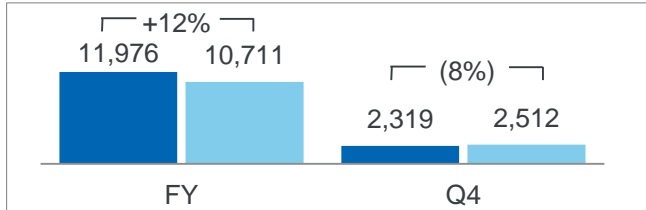
EURm, FY 2018 (FY 2017)

▶ Currency effects and decline in interest rates burdening EBIT in LatAm

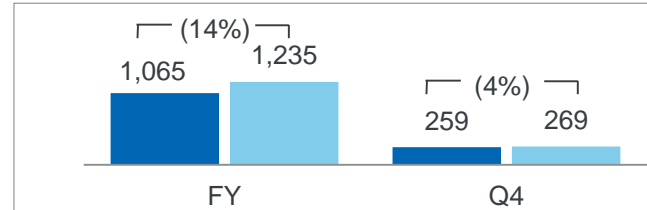
# 5

## FY 2018 Additional Information – Segment P/C Reinsurance

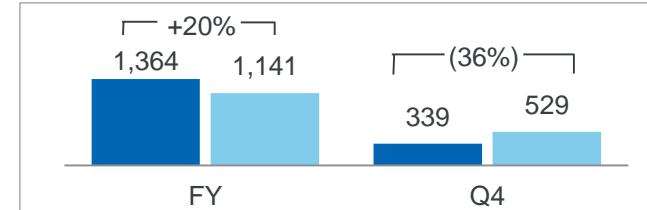
### GWP



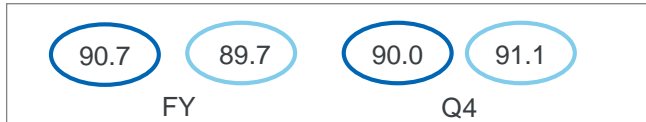
### Investment income



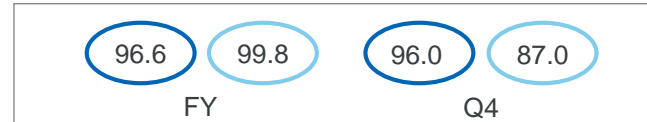
### Operating result (EBIT)



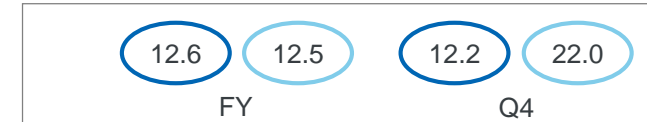
### Retention rate in %



### Combined ratio in %



### EBIT margin in %



- FY 2018 GWP up by +11.8% y/y (curr.-adj.:+16.2%); mainly from Structured Reinsurance and traditional reinsurance
- Net premium earned grew by +18.0% y/y (curr.-adj.: +22.5%)

- Major losses of EUR 850m (7.9% of Net premium earned) slightly above budget of EUR 825m
- Positive run-off result and (unchanged) initial conservative reserving
- Favourable ordinary investment income despite absence of extraordinary impact from equities sale
- Other income and expenses mainly improved due to positive currency effects

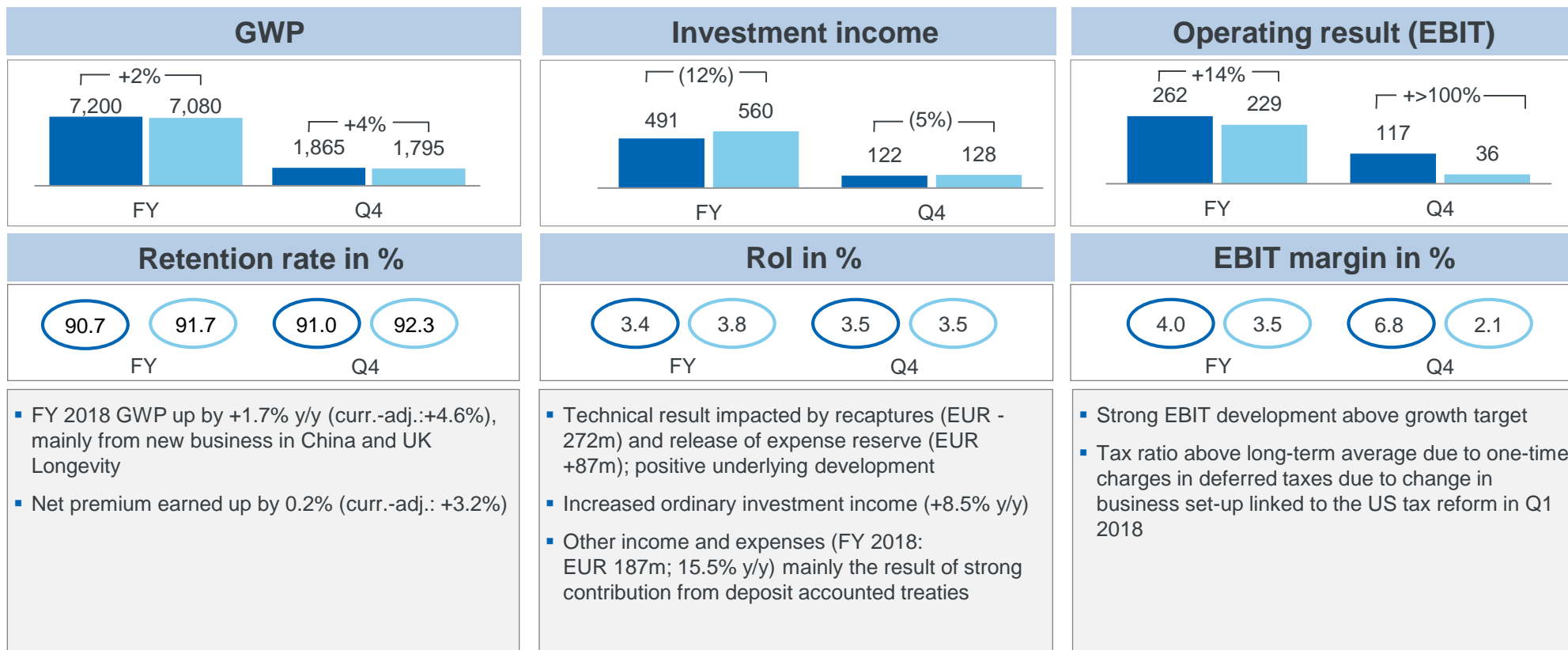
- FY 2018 EBIT margin of 12.6% (FY 2017: 12.5%) - above target
- Tax ratio at normal level; increase due to tax-reduced disposal gains and dividends in previous year

Note: EBIT margin reflects a Talanx Group view  
 EURm, IFRS ■ 2018 ■ 2017

**▶ Good profitability supported by substantially improved underwriting and investment result**

# 5

## FY 2018 Additional Information – Segment Life/Health Reinsurance



Note: EBIT margin reflects a Talanx Group view

EURm, IFRS ■ 2018 ■ 2017

**▶ EBIT growth target achieved due to favourable underlying profitability**

## 5

## FY 2018 Additional Information – Segments

	Industrial Lines			Retail Germany P/C			Retail Germany Life		
EURm, IFRS	FY 2018	FY 2017	Change	FY 2018	FY 2017	Change	FY 2018	FY 2017	Change
<b>P&amp;L</b>									
Gross written premium	4,686	4,454	+5%	1,564	1525	+3%	4,516	4,576	(1%)
Net premium earned	2,635	2,434	+8%	1,453	1,411	+3%	3,379	3,397	(1%)
Net underwriting result	(240)	(207)	(16%)	11	(21)	n/a	(1,421)	(1,883)	+25%
Net investment income	242	277	(13%)	89	91	(2%)	1,587	2,007	(21%)
Operating result (EBIT)	11	109	(90%)	69	52	+33%	111	85	+31%
Net income after minorities	(16)	91	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>Key ratios</b>									
Combined ratio non-life insurance and reinsurance	109.1% <sup>1</sup>	108.5%	+0.6%pts	99.3% <sup>2</sup>	101.6%	(2.3%)pts	-	-	-
Expense ratio	21.8%	22.8%	(1.0%)pts	35.9%	37.0%	(1.1%)pts	-	-	-
Loss ratio	87.3%	85.7%	+1.6%pts	63.4%	64.6%	(1.2%)pts	-	-	-
Return on investment	3.0%	3.6%	(0.6%)pts	2.3%	2.4%	(0.1%)pts	3.4%	4.4%	(1.0%)pts

<sup>1</sup> Q4 2018 combined ratio: 102.3% (Q4 2017: 104.3%), expense ratio: 23.7% (24.9%), loss ratio: 78.5% (79.4%)

<sup>2</sup> Q4 2018 combined ratio: 102.7% (Q4 2017: 105.5%), expense ratio: 37.1 (40.8%), loss ratio: 65.6% (66.1%)

## 5

## FY 2018 Additional Information – Segments

	Retail International			P/C Reinsurance			Life/Health Reinsurance			Group		
EURm, IFRS	FY 2018	FY 2017	Change	FY 2018	FY 2017	Change	FY 2018	FY 2017	Change	FY 2018	FY 2017	Change
<b>P&amp;L</b>												
Gross written premium	5,552	5,461	+2%	11,976	10,711	+12%	7,200	7,080	+2%	34,885	33,060	+6%
Net premium earned	4,816	4,579	+5%	10,805	9,158	+18%	6,484	6,473	+0%	29,574	27,418	+8%
Net underwriting result	91	53	+72%	333	1	>100%	(416)	(493)	+16%	(1,647)	(2,546)	+35%
Net investment income	321	329	(2%)	1,065	1,235	(14%)	491	560	(12%)	3,767	4,478	(16%)
Operating result (EBIT)	268	238	+13%	1,364	1,141	+20%	262	229	+14%	2,032	1,805	+13%
Net income after minorities	161	137	+18%	-	-	-	-	-	-	703	671	+5%
<b>Key ratios</b>												
Combined ratio non-life insurance and reinsurance	94.3% <sup>1</sup>	95.4%	(1.1%)pts	96.6% <sup>2</sup>	99.8%	(3.2%)pts	-	-	-	98.2% <sup>3</sup>	100.4%	(2.2%)pts
Expense ratio	28.5%	29.2%	(0.7%)pts	29.9%	28.7%	1.2%pts	-	-	-	29.0%	28.6%	+0.4%pts
Loss ratio	65.8%	66.2%	(0.4%)pts	67.0%	71.2%	(4.2%)pts	-	-	-	69.5%	71.9%	(2.4%)pts
Return on investment	3.1%	3.4%	(0.3%)pts	3.2%	3.8%	(0.6%)pts	3.4%	3.8%	(0.4%)pts	3.3%	4.0%	(0.7%)pts

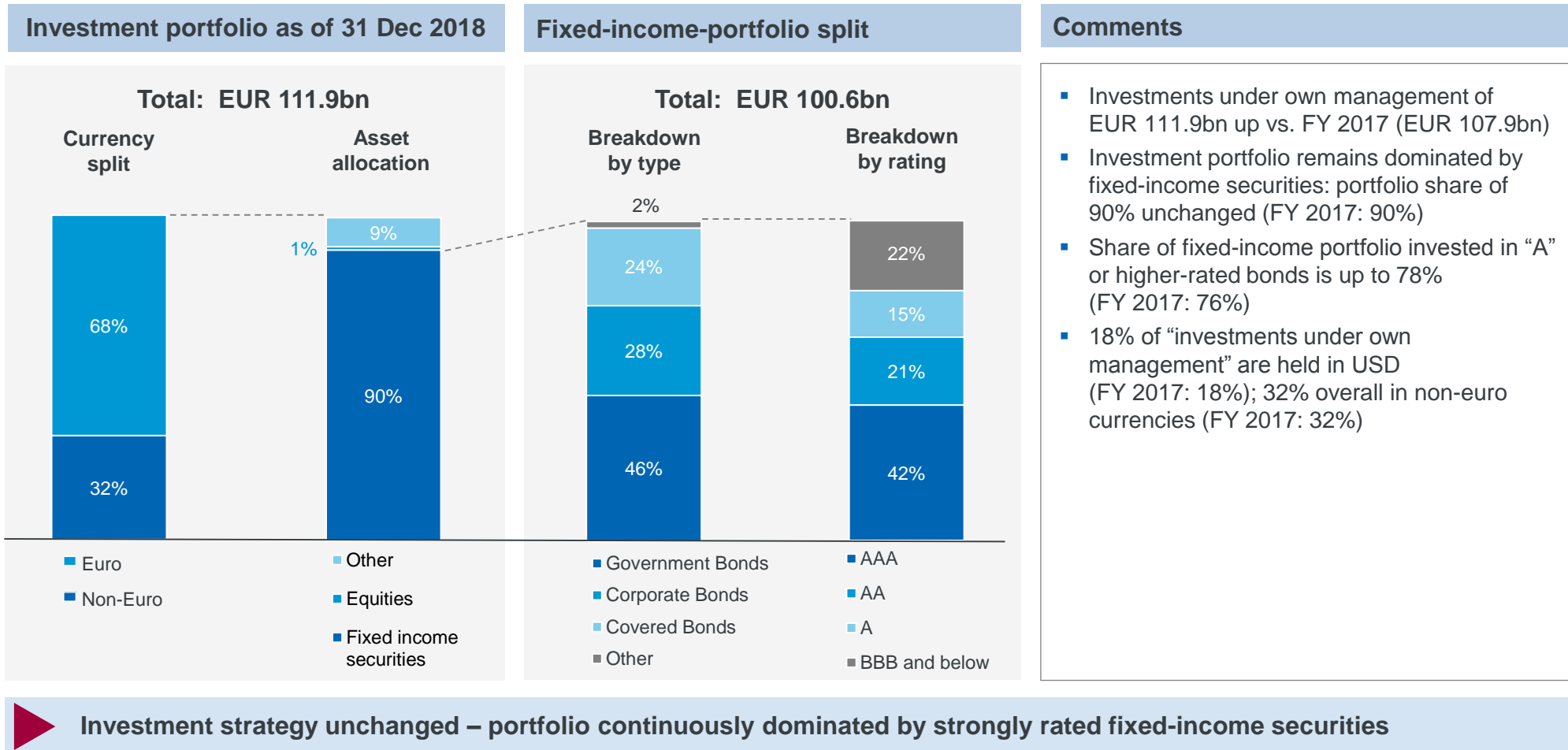
1 Q4 2018 combined ratio: 94.0% (Q4 2017: 93.6%), expense ratio: 29.9% (29.7%), loss ratio: 64.1% (64.0%)

2 Q4 2018 combined ratio: 96.0% (Q4 2017: 87.0%), expense ratio: 28.3% (30.6%), loss ratio: 68.1% (56.6%)

3 Q4 2018 combined ratio: 97.2% (Q4 2017: 92.7%), expense ratio: 28.5% (30.4%), loss ratio: 68.9% (62.4%)

# 5

## FY 2018 Additional Information – Breakdown of investment portfolio





## 5

## FY 2018 Additional Information – Details on selected fixed-income country exposure

Investments into issuers from countries with a rating below A<sup>-1</sup> (in EURm)

Country	Rating	Sovereign	Semi-Sovereign	Financial	Corporate	Covered	Other	Total
Italy	BBB	2,319	-	547	501	454	-	3,821
Brazil	BB-	270		42	354	-	4	669
Mexico	BBB+	120	3	59	267	-	-	450
Hungary	BBB-	541	-	2	11	26	-	581
Russia	BBB-	239	15	25	146	-	-	425
South Africa	BB+	147	-	5	52	-	2	206
Portugal	BBB	38	-	11	53	20	-	121
Turkey	BB-	18	-	26	32	3	-	79
Other BBB+		73	-	52	70	-	-	195
Other BBB		161	6	124	114	-	-	405
Other <BBB		197	26	108	139	-	255	726
<b>Total</b>		<b>4,122</b>	<b>51</b>	<b>1,002</b>	<b>1,739</b>	<b>503</b>	<b>261</b>	<b>7,678</b>
in % of total investments under own management		3.7%	0.1%	0.9%	1.6%	0.5%	0.2%	6.9%
in % of total Group assets		2,5%	0.0%	0.6%	1.1%	0.3%	0.2%	4.7%

1 Investment under own management

# 5

## Financial Calendar and IR contacts



- 9 May 2019  
Annual General Meeting
- 9 May 2019  
Quarterly Statement as at 31 March 2019
- 12 August 2019  
Quarterly Statement as at 30 June 2019
- 20 November 2019  
Capital Markets Day in Frankfurt



**Carsten Werle, CFA**  
*Head of IR*



**Carsten Fricke**  
*Equity & Debt IR*



**Hannes Meyburg**  
*Ratings*



**Alexander Zessel**  
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